



Frequently Asked Questions

General:

Q: What is uChoose Rewards?

A: uChoose Rewards is a debit card reward program where you earn points for shopping or using your MCB debit card, then redeem your points for anything of your choice from a vast online rewards catalog.

Q: How do I register for uChoose Rewards?

A: To begin earning points, you must first register your MCB debit card at www.uChooseRewards.com and click the Register link (under New to uChoose Rewards) and follow the prompts to create use User ID and password.

Q: How much does it cost to participate?

A: There is no cost. Membership in uChoose Rewards is free and you can un-enroll at anytime.

Q: Does it matter if I register for rewards as a joint owner on our MCB account?

A: Any MCB debit card owner is eligible to register for a uChoose Rewards account.

Earning Points:

Q: Where can I earn points?

A: You can earn points most everywhere your debit MasterCard is accepted at participating retailers.

Q: How many points will I earn?

A: For every transaction, you'll earn: 1 point for every \$2 spent when you use your card and sign for purchases and you will earn 1 point for every \$4 spent when you use your card on pinless and PIN transactions.

Q: When can I redeem my points?

A: It can take up to 60 days for your points to be credited to your account. You must accumulate \$15 (1,500 points) before you can start redeeming them. Simply look for your "Total Point Available for Redemption" on the Points Detail page on the uChoose Rewards site to see how many point you have available for redemption.

Q: What can I redeem my points for?

A: It's your choice! You can choose from millions of options, whether you prefer products, travel experiences, activities, event tickets, gift cards, or more. Visit the Redeem Points page on the uChoose Rewards site and click on the category that suits your interests. The site keeps track of all the points you earn and will help you find just what you're looking for when you're ready to redeem. You can even create a Wish List that will help you track when you've earned enough to redeem a specific item.

Q: If I return an item purchased with my debit card, will my points get deducted as well?

A: If you return or cancel an item, points are also reversed from that sale.

Q: What if I shopped at a participating retailer, but my points aren't showing up?

A: It can take up to 30 days for transactions to appear on the Point Details page on the uChoose Rewards site. If points from a participating retailer do not appear after 30 days, contact a uChoose Rewards Specialist at service@uchooserewards.com. You can also contact us at 1.800.556.6262 and ask for our Electronic Banking Dept.

Linking Cards and Sharing Points:

Q: How do I add another card to my uChoose Rewards account?

A: To link another card to your account, login to the uChoose Rewards site, go to Preferences page then scroll down to the bottom section called "Link Another Account to Your Program" then click the "Learn How" link. You will then be prompted to enter the card number of the other account you would like to link. Please note that once accounts are linked, that action cannot be undone. Be certain you want to link your accounts.

Q: Can I share point with family members?

A: Yes, all cards within the same account automatically earn points together. In addition, if you or a family member have multiple accounts with MCB, you can link them together to earn points faster.

Q: If my card is lost or stolen and I receive a new card, do I have to register the new card?

A: Yes, if your card number is new, instead of logging into your uChoose account, you will need to register your new card number like a New User.

Q: I got a new card with a new expiration date and/or security code on the bank, do I need to re-register for uChoose Rewards?

A: No, you will only re-register if you have received a new card with a completely new card number.

Program Rules:

Q: Will my points expire?

A: Yes, point will expire in 2 years from the end of the month in which they were posted.

Q: Does you password for uchooserewards.com have to be changed after a specific period of time.

A: No

Q: Are Business accounts eligible for the uChoose Rewards program?

A: Yes, Business accounts that have an MCB Business debit card(s) are eligible.

Q: Can I access the uChoose Rewards site on my tablet or mobile device?

A: Yes, the following are supported web browsers for the uChoose Rewards site: Google Chrome 5.0, Internet Explorer 11.0, Microsoft Edge 25.0, Mozilla Firefox 4.5, and Safari 9.0.



Please contact our Electronic Banking Department at 800.556.6262 with any questions.
www.marioncenterbank.com